



15 October 2020

**Informational Notice: DSB PRODUCTION  
Intermittent FIX disconnect at 23:50 October 14th  
2020**

**Audience: DSB PRODUCTION FIX Users**

**Notification details:**

This is an informational notice to our Production FIX users who may have suffered intermittent disconnection around Wed 23:50 UTC October 14th, 2020. The incident has now stabilized and the DSB will continue to monitor this issue until it is fully resolved. The sessions that were disconnected due to the issue have reconnected to one of our alternative FIX endpoints.

The DSB is currently investigating the root cause of this issue, if further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly